

Online Survey Results 2011

Residents: 72, 90%

Non-Residents: 8, 10%

Card Holder Households: 117

Non-Card Holder Households: 3

Ages: Under 18 1, 1.3%

18-29 4, 5.1%

30-64 56, 70.9%

65+ 18, 22.8%

Started Survey: 82 Completed Survey: 72

Discussion Group Volunteers: 16

Non Users

Why don't you use the library?

- I get what I need from the Internet (1)
- I just got out of the habit of going (1)
- I can't get items back on time (1)
- I am not a Stratham resident & use a different library (1)

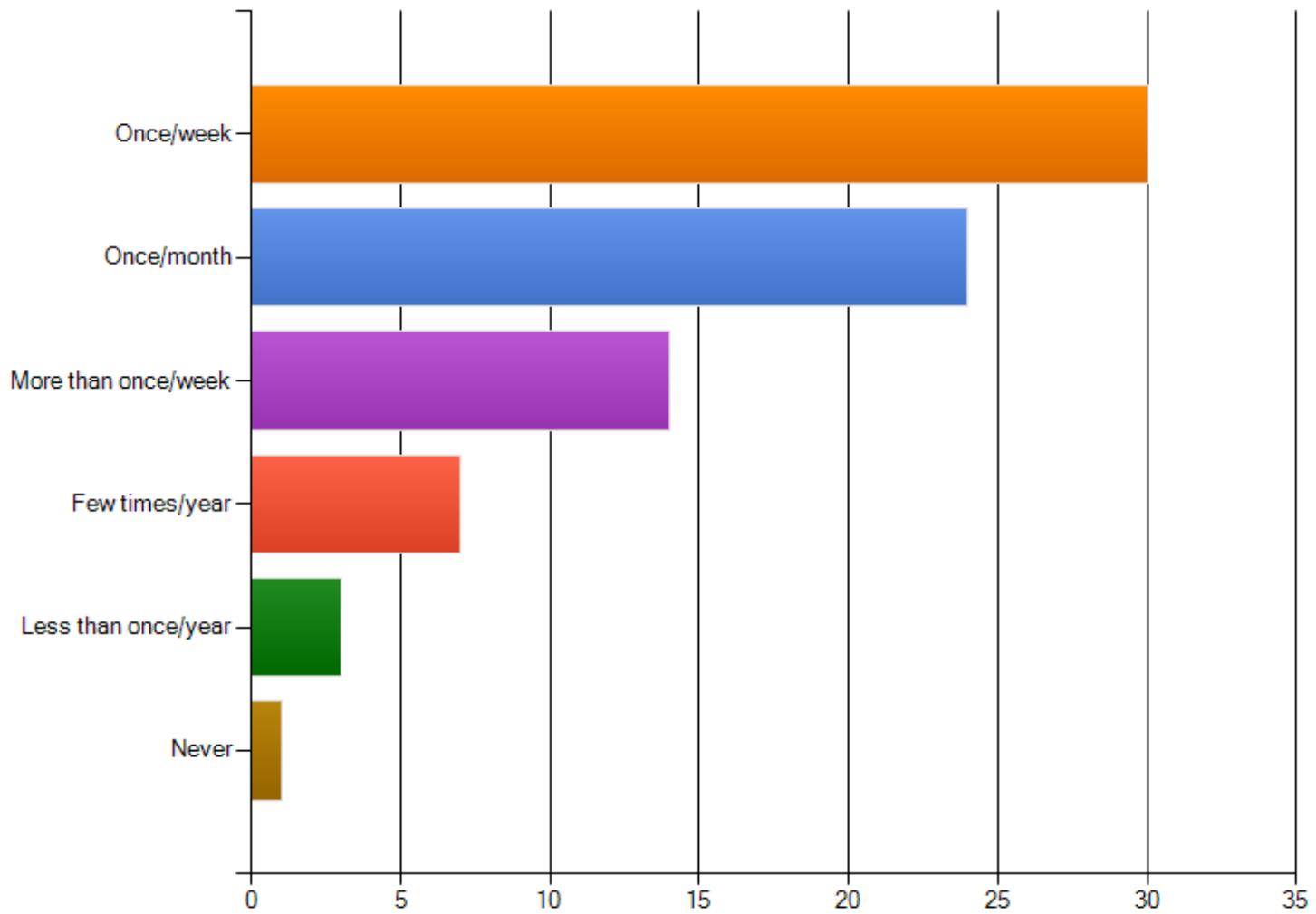
Answered: 3 Skipped: 79

What might get you to use the library in the future?

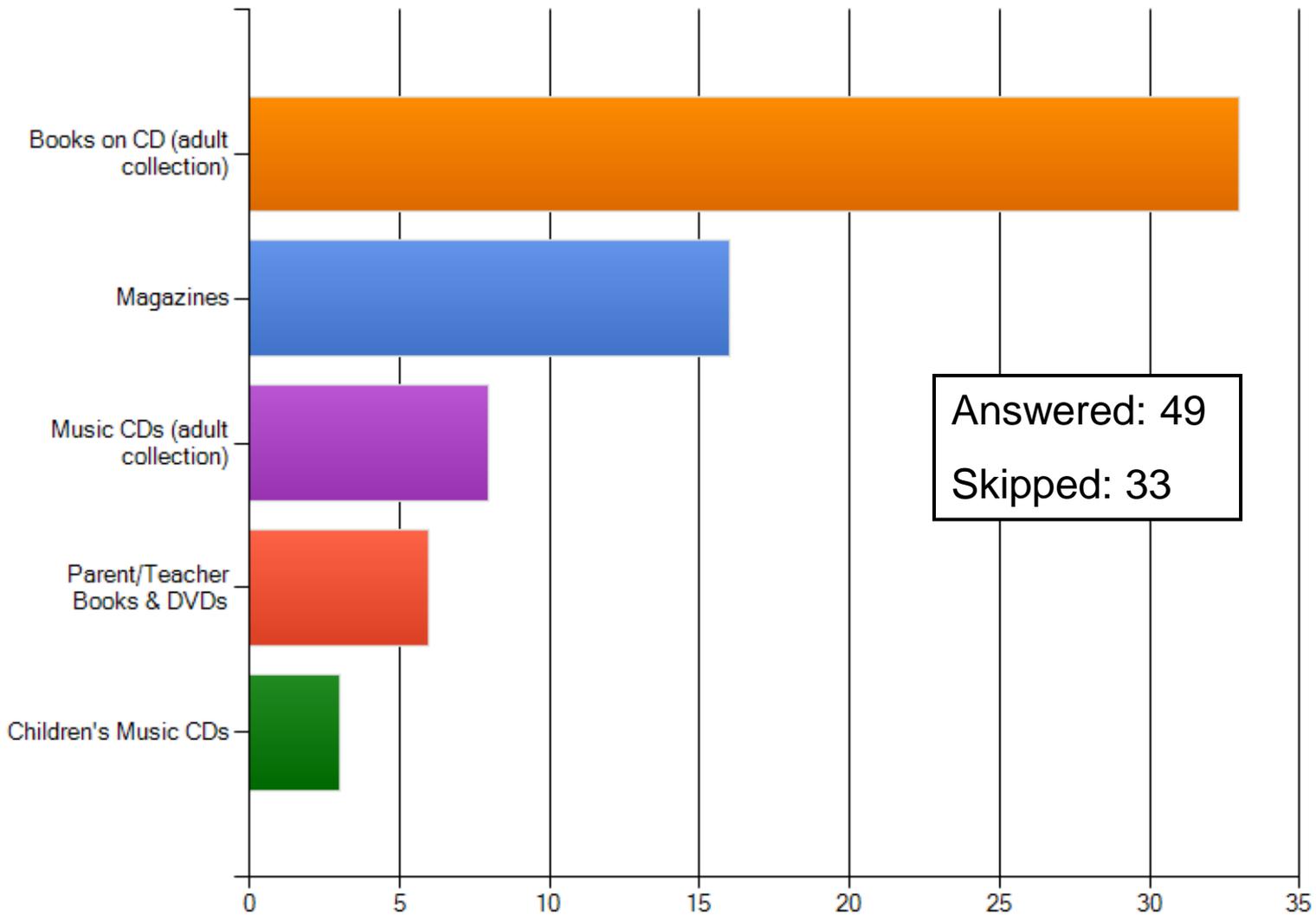
- Up-to-Date town records (zba, planning board minutes, etc.)
- Guided genealogy research

Answered: 2 Skipped: 80

How often do you use Wiggin Memorial Library?



Which of the following items (that can be checked out) would you like to see expanded?



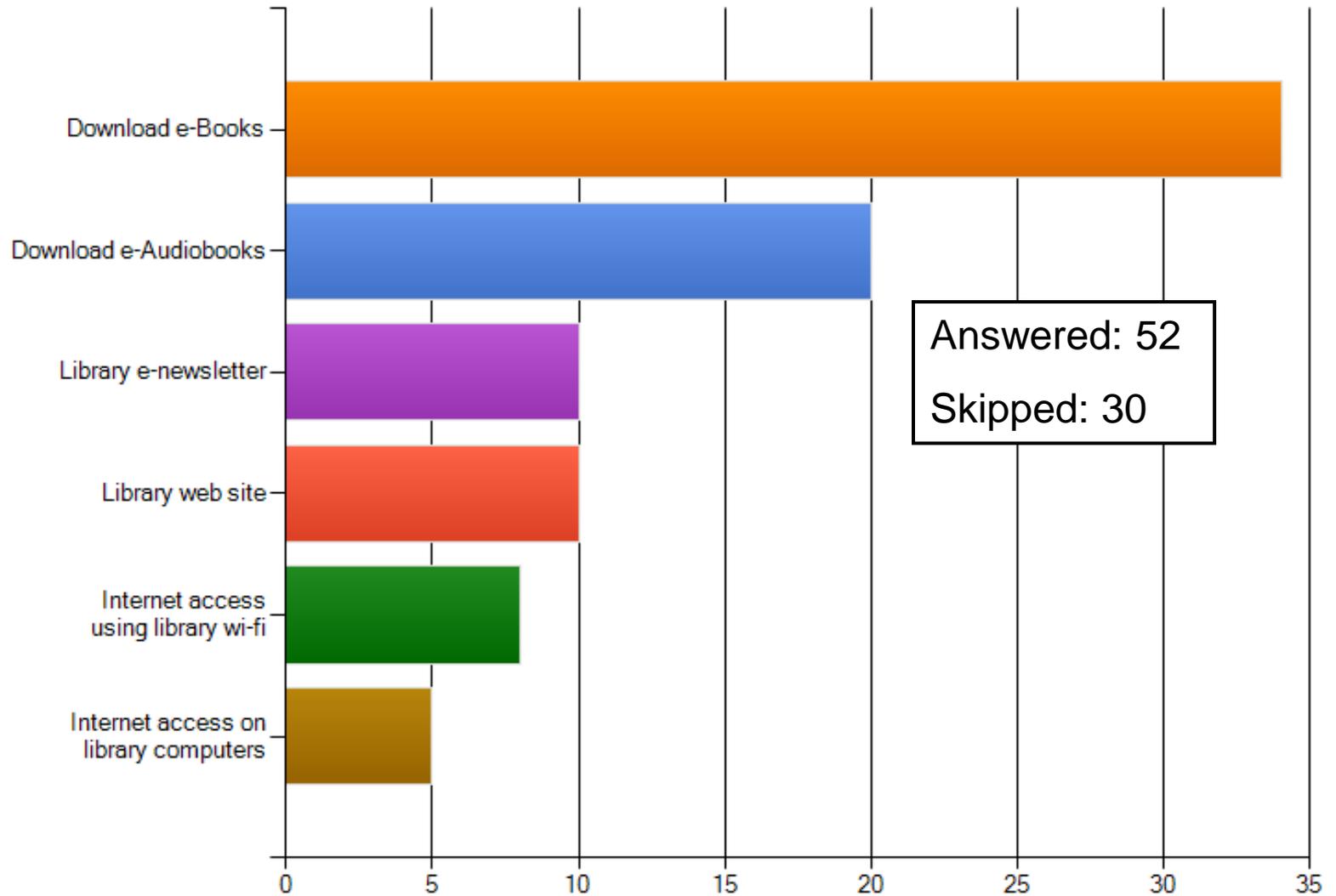
“I didn’t know you offered...”

- Books on CD
- I don't think many realize you have tv show dvds
- magazines to check out
- online services
- Parent/Teacher Books & DVDs
- tech support
- e-books
- Puzzles
- Magazines that can be checked out
- A telescope!

Answered: 10

Skipped: 72

Which of the following online resources or technological tools would you like to see expanded?



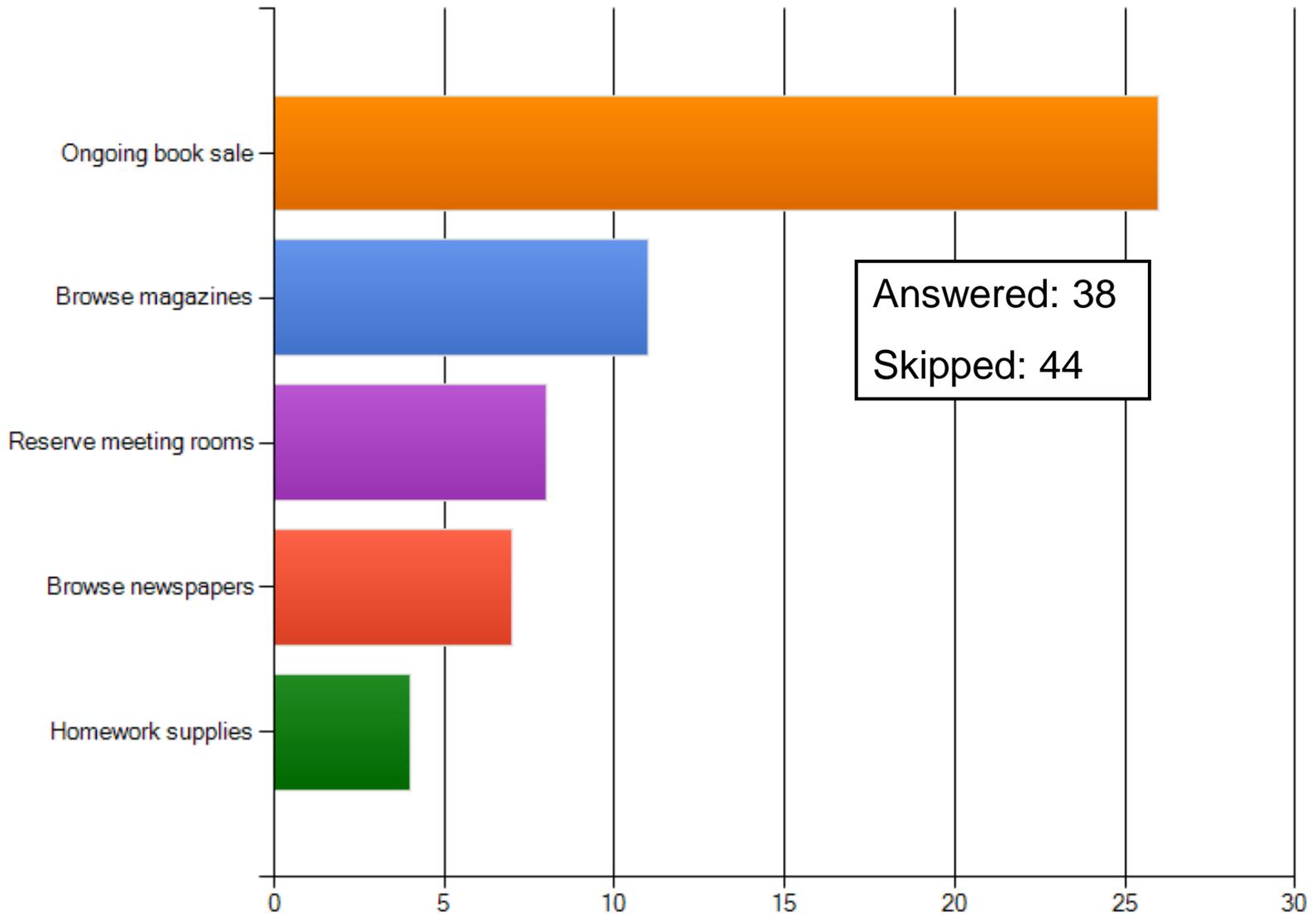
“I didn’t know you offered...”

- online resources
- wi-fi
- downloadable e-books
- library e-newsletter
- Internet Access using library wi-fi
- EBSCO inter-library academic journals
- flexible return policy :)
- A library e- newsletter

Answered: 9

Skipped: 73

Which of the following in-library services would you like to see expanded?



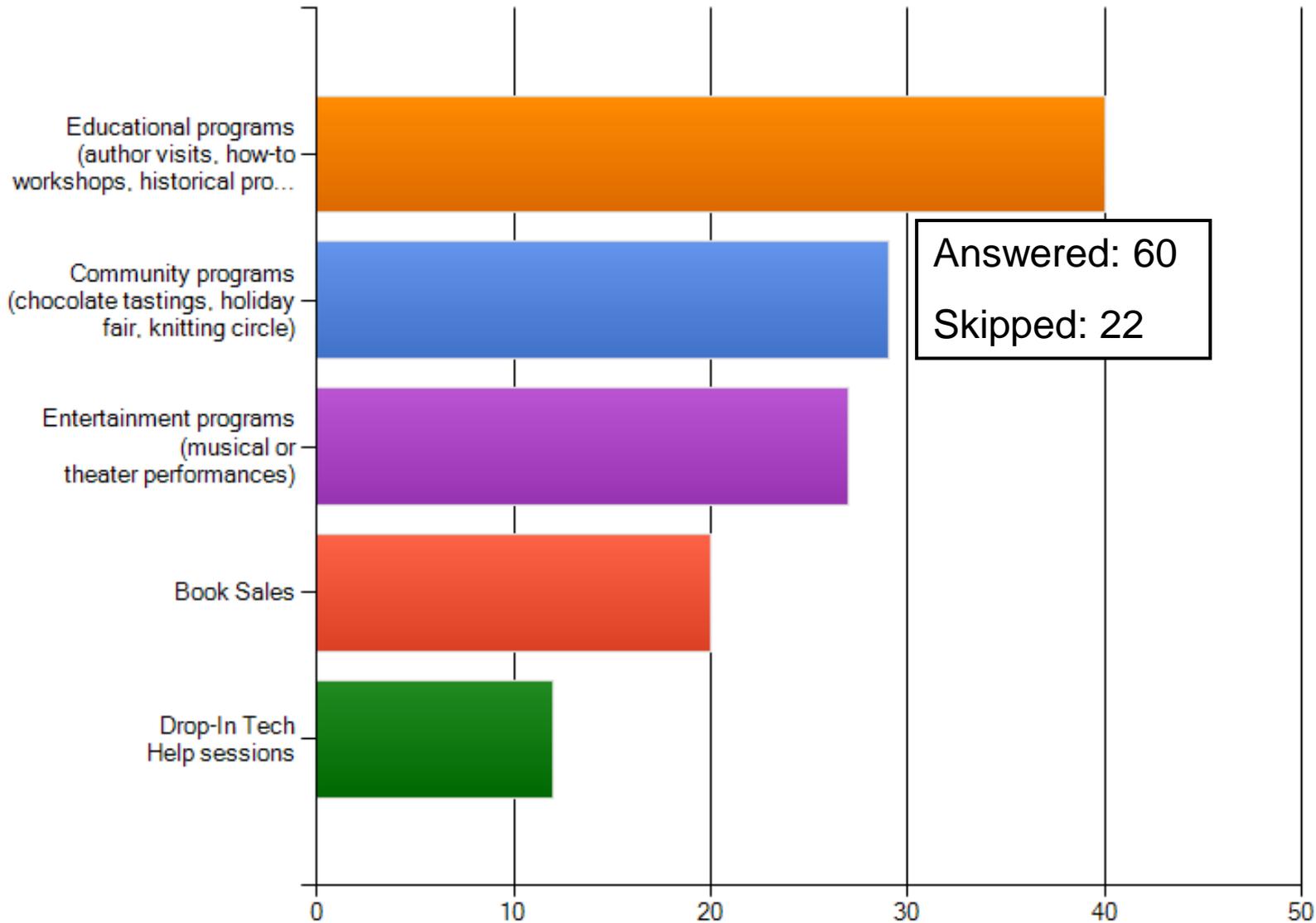
“I didn’t know you offered...”

- Meeting rooms
- homework supplies
- Homework Supplies
- I think people may not realize if they do not visit that you have so many mags and newspapers...
- Homework supplies
- reserve meeting rooms
- Homework supplies
- Homework supplies

Answered: 8

Skipped: 74

Which of the following types of events would you like to see expanded?



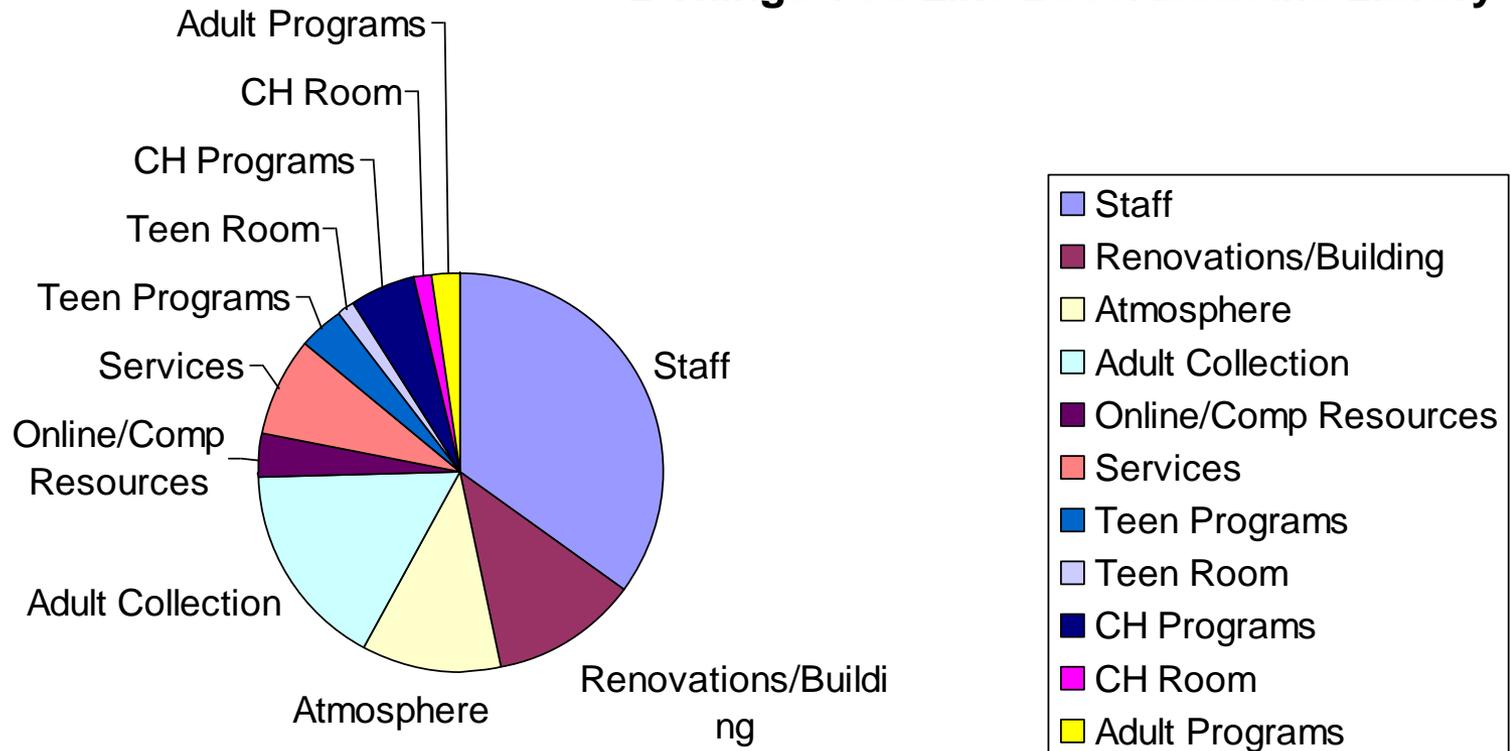
“I didn’t know you offered...”

- drop-in tech help
- I would like to see more children's author visits, u can coordinate to save costs with Water Street Barnes and Noble and SMS...
- tech help sessions, especially if they're about how to download ebooks and audiobooks
- n/a

Answered: 4

Skipped: 78

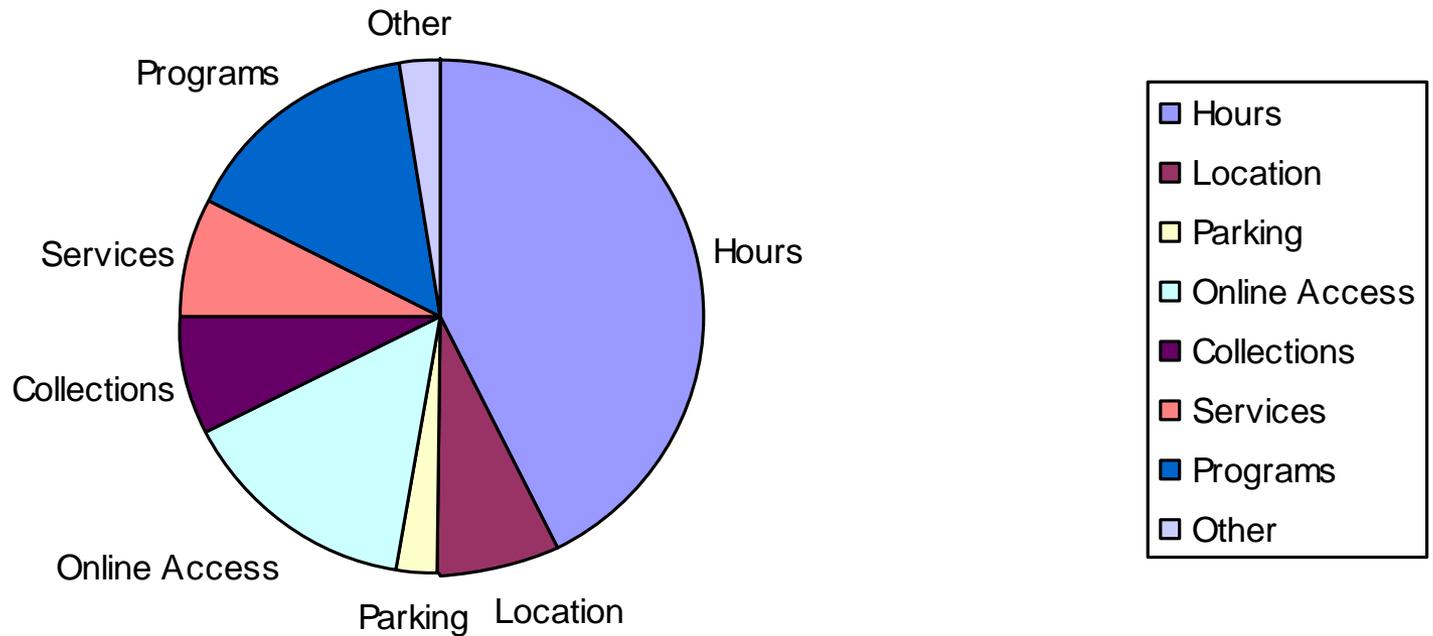
2 Things You Like Best About the Library



Answered: 67

Skipped: 16

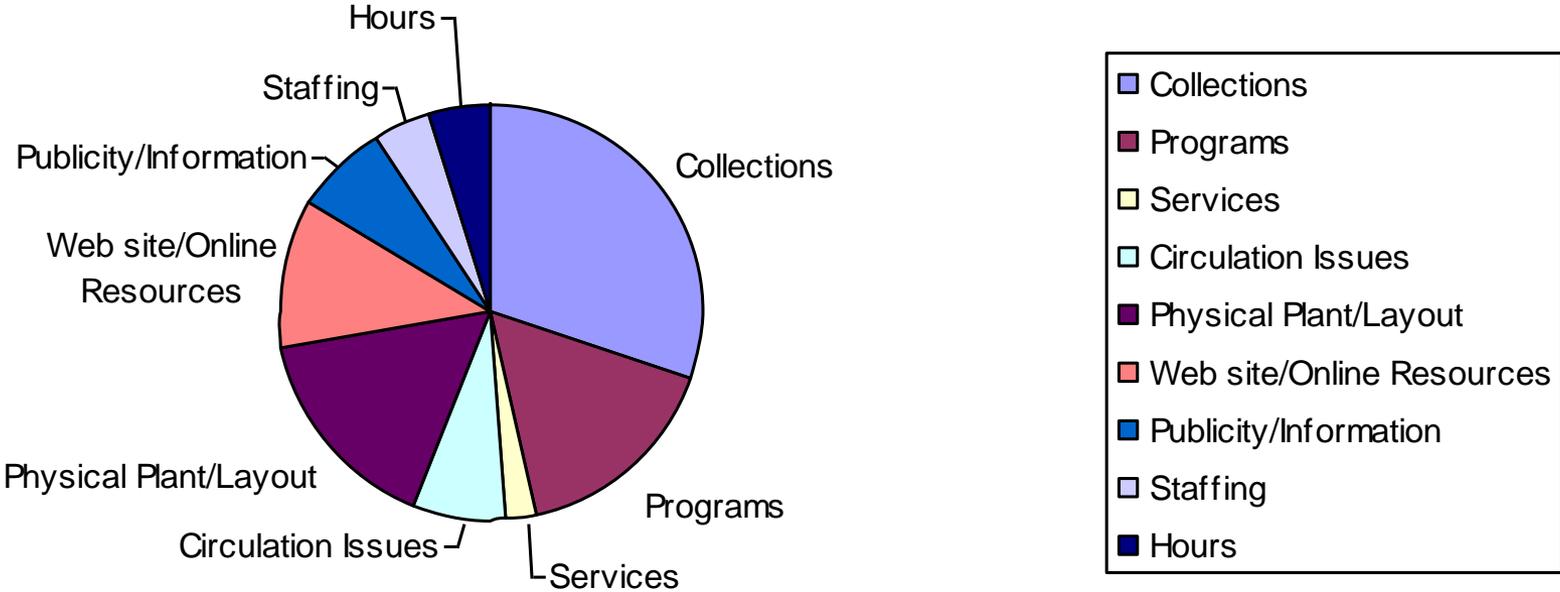
What 2 Things would make the Library More Accessible to You and Your Family?



Answered: 36

Skipped: 47

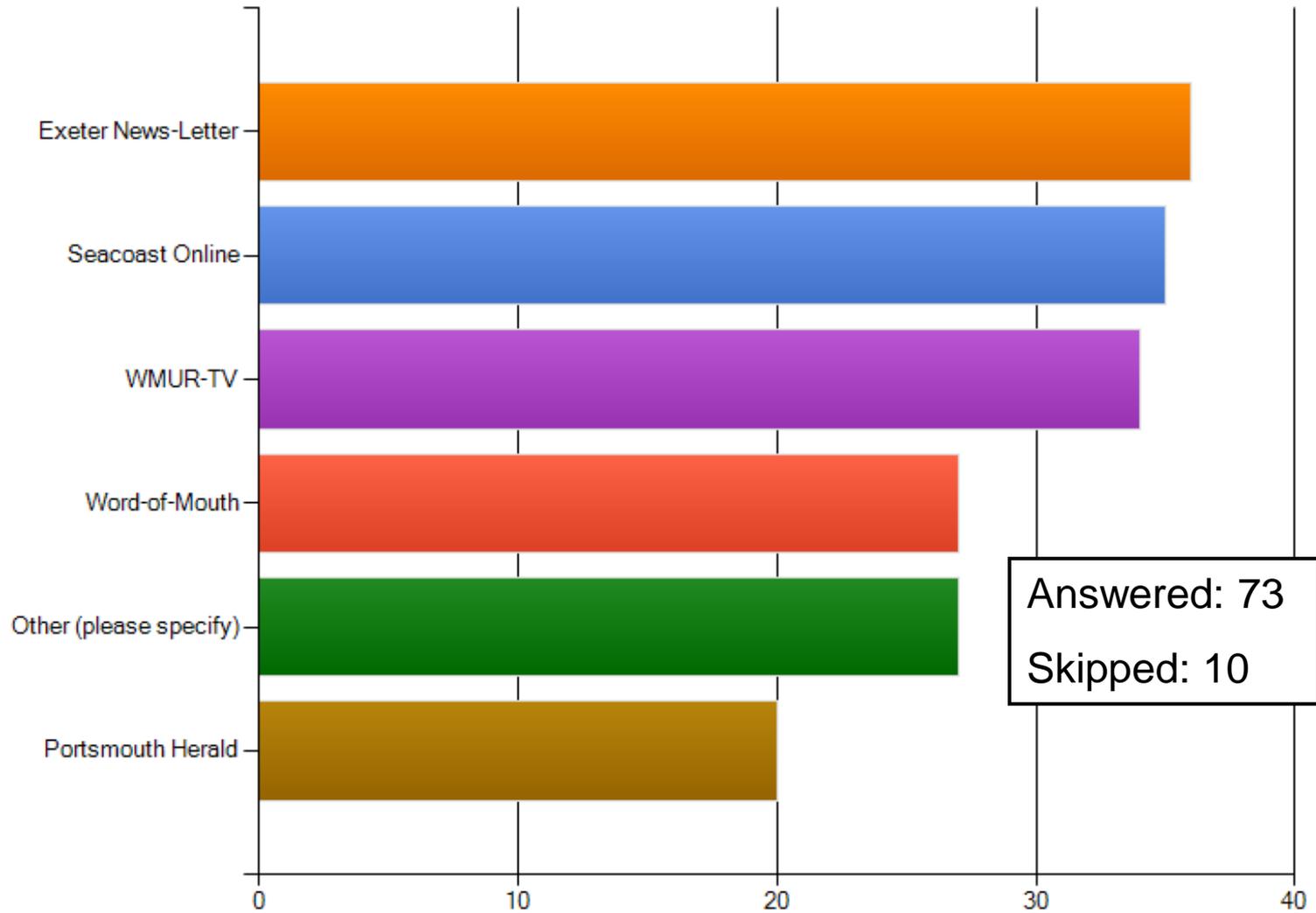
2 Suggestions You Would Make to the Library



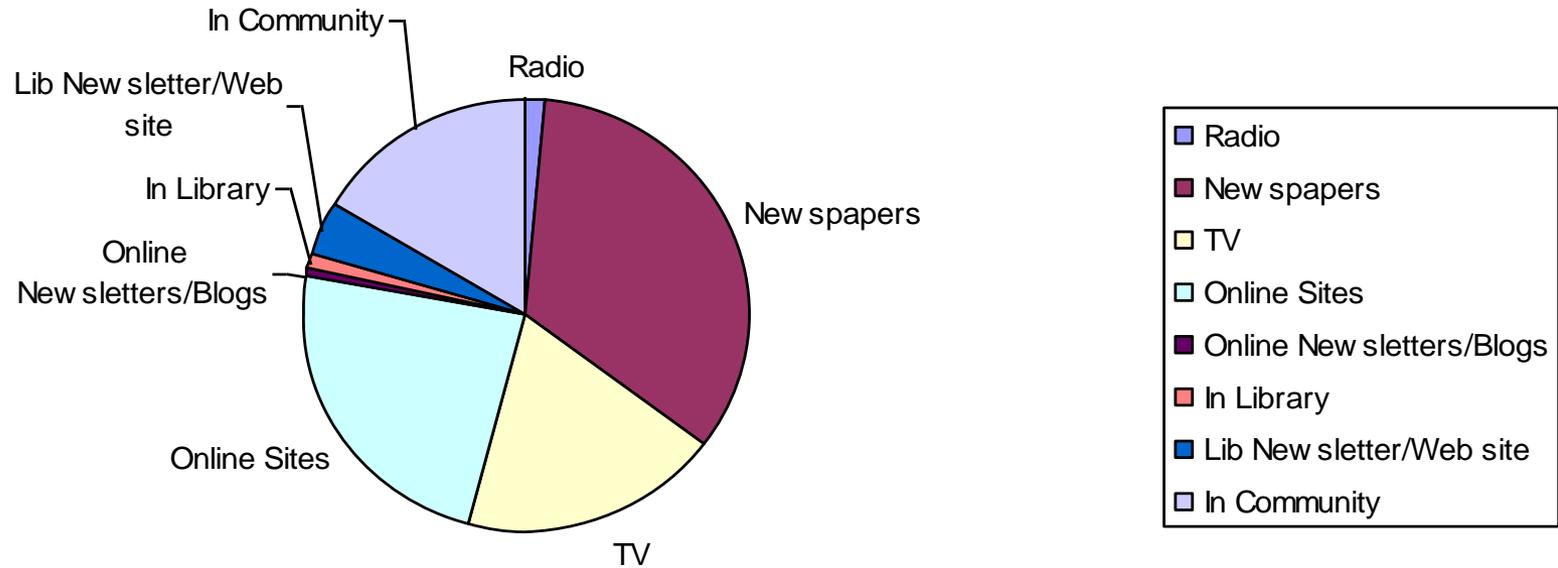
Answered: 42

Skipped: 41

What are your typical sources of community information?



Where Do You Get Most of Your Community Information?



Specific Sources mentioned: NHPR, WOKQ, Foster's Daily Democrat, Carriage Towne News, Manchester Union Leader, Facebook, SeacoastNH.com, Seacoast Kids Calendar, Library flyers/bulletin boards, Local organizations, Posters around town, Schools